

Experience:

2/87 to Present

Internal Revenue Service 4800 Buford Hwy Chamblee, GA 30341

Personnel Action Clerk 10/97 to 4/99

- Input information from the SF-50
- Determining whether employee was eligibility for health care benefits
- · Determine when employee were entitle for a within grade due to Iwop
- Making sure employee fingerprints had a signature
- Reviewing employee service computation date

(Lead) Civilian Pay Technician 4/92 to 10/97

- Answer complex questions
- Traveling to different IRS office (instate and outstate) teaching basic payroll
- Preparing employees performance appraisal
- Leave bank coordinator
- Apply the rules and regulations
 - 1. In lieu of holiday for compressed work schedule
 - 2. Annual and sick leave
 - 3. Administrative leave
 - 4. Sunday premium, night differential, holiday, compensatory time, credit hours
 - Part-time employees
 - 6. Full-time employees
 - Wage grade
 - 8. FECA (Federal Employee Compensation Act)
 - 9. FLSA (Fair Labor Standard Act)

Civilian Pay Technician 7/87 to 4/91

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Data Transcriber 5/87 to 6/87

- Transcribe or verified both alphabetic and numeric data from high volume
- Entered information from tax returns
- Determine final accuracy of the data before inputting into the system
- I was able to correct code and edit errors (such as processing documents long or short entities, correcting major city codes or spelling of cities, and illegible remittance amounts)
- Knowledge knowing the different type of tax returns

Mail Processing Equipment 2/87 to 5/87

- Set up machine for operation making routine adjustments to operate and feed mechanisms
- Insures the proper documents are being inserted according to job order
- Performs such maintenance duties as cleaning and oiling machines

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Mailing address	(b) (6)	7 Phone numbers (include area co.		
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Personnel Clerk (To (www)	Şalary	per	Hours per week
10/97	4/99	<u> </u>		Supervisor's name and phone num
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GENERAL INFORMATION

You may apply for most Federal jobs with a resume, the attached Optional Application for Federal Employment or other written format. If your resume or application does not provide all the information requested on this form and in the job vacancy announcement, you may bee consideration for a job. Type or print clearly in dark ink. Help apped the selection process by keeping your application brief and sending only the requested information. If essential to stach additional pages, include your name and Social Security

For information on Federal employment, including job fists, atternative formats for persons with disabilities, and veterans' preference, call the U.S. Office of Personnel Management at \$12.757-3000, TDD \$12.744-2299, by computer modern \$12.757-3100, or vis the Internet at http://www.usajobs.opm.gov.

If you served on active duty in the United States Military and were seperated under honorable conditions, you may be eligible for veterans' preference. To receive preference of your service began site? October 15, 1916, you must have a Campeign Badog, Educationary Media, or a service-connected disability. Veterans' preference is not a factor for Senior Essecutive Service jobs or when competition is finited to status candidates (current or former career or career-conditional Federal employees). Most Federal jobs require United States crizenship and also that makes over age 18 born after December 31, 1950, here registered with the Selective Service System or have an assemblion.

have an exemption.

The law prohibits public officials from appointing, promoting, or recommending their relatives.

Federal annultants (military and civilian) may have their salanse or annultee reduced. All employees must pay any valid delinquent debts or the agency may garrish their

salary.

Send your application to the office announcing the vacancy. If you have questions, contact that office.

THE FEDERAL GOVERNMENT IS AN EQUAL OPPORTUNITY EMPLOYER

Descript and Aduct Adopt, USOPV Acr 1996

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12	Colleges and universities attended. Do not attach a copy of your tra	Total Cred	nes reques Re Earned	ted. Major(s)		Degree - Year			
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16 Were you ever a Federal civilian employee? HO [] YES [v'] > For highest civilian grade give: Sense Grade From manny To annow Now Now Now Now Now Now Now Now Now N									
17 Are you eligible for reinstatement based on career or career-conditional Federal status? NO [] YES []> If requested, areach SF 50 proof.									
APPLICANT CERTIFICATION									
18 I certify that, to the best of my knowledge and belief, all of the information on and attached to this application his true, correct, complete and made in good faith. I understand that false or fraudulent information on or attached to this application may be grounds for not hiring me or for fring me after I begin work, and may be punishable by fine or imprisonment. I understand that any information I give may be investigated.									
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Knowledge, Skills and Ability

1. Knowledge of staffing and classification procedures, policy and regulations.

I have the basic knowledge for position classification. Classification is using the Family Series 200. Classification has the General Schedule and Wage Grade Schedule.

There are nine factors when you are classifying a position.

Factor 1 Knowledge required by the position

Factor 2 Supervisory Controls

Factor 3 Guidelines

Factor 4 Complexity

Factor 5 Scope & Effect

Factor 6 Personal Contacts

Factor 7 Purpose of Contacts

Factor 8 Physical Demands

Factor 9 Work Environment

Management in our office has delegating authority.

2. Knowledge of personnel actions, processing rules and procedures.

My past position as a Personnel Actions Clerk for the Internal Revenue Service; I processed several nature of action codes with authority codes. The rules and regulations manual the Internal Revenue Service uses the Federal Personnel Management book.

- 100 Career or Career Conditional depending of their appointment
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- 117 Summer Appointment NTE (date)
- 517 Conv to Summer Appointment NTE (date)
- 702 Promotion
- 703 Promotion NTE (date)
- 520 Reassignment

All health insurance, life insurance, thrift saving plan and incentive awards are paying document.

To add a newborn to your health insurance the effective dates the birth of the baby. If you like to cancel your health insurance the effective date is the next pay period. To change to a different health carrier is only during open season. Only new enrollees have the option of the life insurance plan. During the open season for FELGLI changes can be made.



Thrift savings plan has contribution rules for FERS and CSRS employees, open season dates and election period dates.

FERS employee's agency automatic contributes 1%. Employee can contributes 10% of basic pay maximum, IRS elective yearly deferral limit and always vested.

CSRS employee contributions 5% of basic pay maximum and always vested no agency automatic 1% contributions and no matching contribution.

OPEN SEASONS

ELECTION PERIOD

EFFECTIVE

May 15-July 31

July 1-July 31

First full pay period

Nov 13-Jan 31

Jan 1- Jan 31

First full pay period in Jan

- 3. I used the FPM (Federal Personnel Management) to use in processing actions, IRM (Internal Revenue Manual) to and questions pertaining to time and attendance and the GS (Graduate School, USDA) for the rules and regulation with classification.
- 4. Skill in oral communication.

I dealt with customer service on a daily basic either by e-mail or just talking to them on the telephone. Customer's request for a position description to be faxed or e-mail to them. I received numerous call from customers and management giving them great customer service.